**Person Specification**

**Healthcare Assistant – Primrose Hospice at Home**

**Qualifications**

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| **Essential** | **Desirable** |
| * NVQ level 2 * Full / clean driving licence and access to vehicle | * NVQ level 3 * Attended relevant caring courses / training |

**Skills for the role**

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| **Essential** | **Desirable** |
| * Ability to work under direction of senior nursing staff * Ability to manage own work within limitations of role * Ability to respond to changes in patients’ conditions * Ability to work within a multidisciplinary team * Good communication skills * Ability to prioritise patients’ care needs * Ability to use own initiative * Motivated to learn * Ability to maintain a mature outlook * Flexible / open to change * IT skills - able to use electronic patient notes system | * Basic healthcare clinical skills, e.g. observations * Basic food hygiene experience * Community experience |

**Experience / Knowledge for the role**

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| **Essential** | **Desirable** |
| * Knowledge of care giving * An empathy and understanding of issues encountered by patients with palliative care needs * Recent experience in a health / social care setting | * Experience in caring for people with palliative care needs |