**Person Specification**

**Healthcare Assistant – Primrose Hospice at Home**

**Qualifications**

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| **Essential** | **Desirable** |
| * NVQ level 2
* Full / clean driving licence and access to vehicle
 | * NVQ level 3
* Attended relevant caring courses / training
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**Skills for the role**

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| **Essential** | **Desirable** |
| * Ability to work under direction of senior nursing staff
* Ability to manage own work within limitations of role
* Ability to respond to changes in patients’ conditions
* Ability to work within a multidisciplinary team
* Good communication skills
* Ability to prioritise patients’ care needs
* Ability to use own initiative
* Motivated to learn
* Ability to maintain a mature outlook
* Flexible / open to change
* IT skills - able to use electronic patient notes system
 | * Basic healthcare clinical skills, e.g. observations
* Basic food hygiene experience
* Community experience
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**Experience / Knowledge for the role**

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| **Essential** | **Desirable** |
| * Knowledge of care giving
* An empathy and understanding of issues encountered by patients with palliative care needs
* Recent experience in a health / social care setting
 | * Experience in caring for people with palliative care needs
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